

You have the right to withdraw from the contract within 14 days without stating any reasons thereto. The time frame is 14 days from the day you, or an appointed third party other than the carrier, acquired the relevant item.

NOTE: An engraved wallet may not be returned.

In order to exercise your right to withdraw from the contract, you will need to inform us of this decisions in a statement (e.g. a letter sent via e-mail) sent to info@ribbley.de

You may utilise the contract withdrawal template, but it is not mandatory. In order to meet the withdrawal deadline, it is sufficient that you send the information regarding the withdrawal before the deadline.

Results of withdrawal from the contract are as follows: we shall return all payments that you made, including delivery charges (save for additional costs resulting from you selecting a delivery method other than the cheapest one offered), immediately, in any case not later than within 14 days of us being informed of your decisions to exercise your right to withdraw from the contract. We shall return the payment the same way that it was originally issued, unless you expressly consented to a different solution; in any case, you shall not be burdened with any charges relating to this reimbursement. We may withhold from returning the payments until the moment we receive the items or a proof of their shipping from the you, depending on which event occurs first.

Please send the items to us immediately, in any case not later than within 14 days of you informing us of your decision to withdraw from the contract. The deadline shall be considered met if you send the item before the 14 days are due.

We shall cover the expenses relating to the item being returned.

CONTRACT WITHDRAWAL TEMPLATE
applies to Consumers

NOTE: this form is to be filled and sent only when intending to withdraw from the contract

.....,

.....
(name and surname of the Customer)

.....
.....
(Customer's postal address)

.....
(telephone number)

Mr./Ms.*

.....
(name of the Vendor)

.....
.....
(Vendor's address)

.....
(Vendor's e-mail address)

.....
(Vendor's fax number)

DISTANCE CONTRACT WITHDRAWAL

I hereby declare that I am withdrawing from the distance sales contract concluded on (date) and relating to the purchase of the following product(s):

- 1) priced,
- 2) priced,
- 3) priced

Transfer/receipt of the¹ good occurred on (date)

I therefore declare that I shall return the purchased item(s) immediately, not later than within 14 days.

Below I include the data for payment return, which should occur immediately, not later than within 14 days.

.....

.....
(name, surname, and signature of the Customer,
if the form is sent in a paper format

.....
¹ delete as appropriate.